

306a2-465 Greenstone Dr  
Kamloops BC Canada  
V2C 1N8

Mobile Phone: (250)574-2772  
Email: [JLM@JMcivor.Com](mailto:JLM@JMcivor.Com)

34 Years of age, male, Caucasian, valid/clean drivers license, social drinker & non-smoker.

# Jody L McIvor

Objective	<p>My goal is to find employment in the Information Technology Industry, a world I enjoy and thrive in and am experienced in. Being experienced in fast paced corporate settings as well as comfortable small office settings, I am confident that I will settle nicely into any position I find.</p>
Self directed study	<ul style="list-style-type: none"><li>• <b>Basic Web Design:</b> 1998 - Present <a href="http://jmcivor.com">http://jmcivor.com</a>, <a href="http://samcam.ca">http://samcam.ca</a>, HTML, Jscript, VBscript, Macromedia(Adobe) Dreamweaver, Notepad, limited MySQL, limited PHP.</li><li>• <b>Multimedia Design:</b> 1998 – Present, Macromedia(now Adobe) Flash. 1999 – Present, 3D Studio Max (3DS). Video (AVI) Development, 3DS / Flash combined Developments.</li><li>• 1997 – present, Audio Development, loops, custom effects, mostly for flash &amp; software projects.</li><li>• <b>Software Design:</b> 1998 – Present, Visual Basic 6 Professional &amp; Visual Basic 6 Enterprise.<ul style="list-style-type: none"><li>○ Countless free projects for many people locally and internationally.</li><li>○ Most recently I have developed an IP security camera management and viewing application for Hodder Construction LTD (HCLTD). Originally written in late 2005, I have managed this program during my employ with HCLTD and today it offers local and remote administration, viewing and recording of all security cameras.</li><li>○ Game patches</li><li>○ Custom security software</li><li>○ A virus fix (specific Trojan horse removal)</li><li>○ CDROM auto run Graphical User Interface GUI for a Merritt Business, its purpose was to walk people who are new to computers through a quick tutorial on CuteFTP (a popular FTP program used for uploading and downloading files) and FrontPage 98, a web page building program.</li><li>○ Two screensavers for a Miami Security Company. One 3 Dimensional &amp; one 2 Dimensional.</li><li>○ A large (by my standards) database application</li></ul></li></ul>

	<p>written for a local Billiards Hall, to manage monetary tabs, play time, contact information, and much more. If a demo is required, the application pre-distribution version to try/view.</p> <p><b>Microsoft .NET: 2008-Present</b></p> <ul style="list-style-type: none"> <li>• I have recently started self directed studies in the .NET Suite, focusing on command line and Windows GUI based programs.</li> <li>• I have also picked up various skills in the 10+ years of writing and testing applications. GUI testing and black box testing for workflow issues, optimizing and cleaning code, etc</li> </ul>
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<p><b>Work Exp.</b></p>	<p>Sept 2005 – Present</p> <p><b><u><a href="#">Hodder Construction LTD</a></u></b></p> <ul style="list-style-type: none"> <li>• Web Designer, Webmaster, Office PC Tech.</li> <li>• Web Design (Web site creation, maintenance and updating)</li> <li>• Web Consulting (Balancing a professional/simple look and feel)</li> <li>• Graphic Design (Photoshop CS, Paint Shop Pro, Flash MX)</li> <li>• Software programming (Visual Studio 6 &amp; .NET)</li> <li>• PHP development (DreamWeaver MX, Notepad)</li> <li>• MySQL Database creation, editing, and connecting. (MySQL Admin, MySQL Query Browser, MySQL Command Line)</li> <li>• Network Administration, building and maintaining the network structure currently in use.</li> <li>• Web Page Comparison: <ul style="list-style-type: none"> <li>○ Prior to my employment:</li> <li>○ <a href="http://jmcivor.com/old_hodder_site.gif">http://jmcivor.com/old_hodder_site.gif</a></li> <li>○ Following my employment:</li> <li>○ <a href="http://jmcivor.com/new_hodder_site.gif">http://jmcivor.com/new_hodder_site.gif</a></li> </ul> </li> </ul> <p>Oct 2002 – Summer 2004</p> <ul style="list-style-type: none"> <li>• <b><u><a href="#">Convergys Tier 1 Agent</a></u></b> <ul style="list-style-type: none"> <li>• Tier 1 Customer Service Agent</li> <li>• Experience in some available leadership roles.(Senior Technical Assistant, Service Level Manager)</li> <li>• Customer relations</li> <li>• A High Profile American ISP (<u><a href="#">RoadRunner</a></u>) - Broadband Tech Support - <u><a href="#">Convergys</a></u> <ul style="list-style-type: none"> <li>• National Help Desk, supporting 20+ States in the US with Dialup and High Speed Cable Internet.</li> <li>• Tier 2 Tech Support</li> <li>• Field Technician assistance</li> </ul> </li> </ul> </li> </ul>
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	<ul style="list-style-type: none"> <li>• Customer relations</li> </ul> <p>A Very High Profile Worldwide Computer Manufacturer (<a href="#">HP/Compaq</a>)- Support Technician - <a href="#">Convergys</a></p> <ul style="list-style-type: none"> <li>• Desktop PC's (CTO [Configured to Order], Specialty Solutions, phone support.</li> <li>• Multifunction Printers(fax, scanner, printer, and copier / Printer Scanner Copier) phone support</li> <li>• High Quality Windows MCE PC's(I was one of 50 agents on this project worldwide.) Also some minor Research and Development, creating tools for future MCE support Agents.</li> </ul> <p>1997 – 2002</p> <p><b>Crew Supervisor for Merritt Security at <a href="#">Aspen Planers</a> Sawmill in Merritt BC.</b></p> <ul style="list-style-type: none"> <li>• Over four years of working in a team environment.</li> <li>• Two years leadership experience.</li> <li>• Safety conscious. (Also have Occupational First Aid)</li> <li>• Equipment &amp; Machinery Experience : Approximately two years of loader operating experience.</li> <li>• Cleaning and operation of lumber production machinery</li> </ul>
Education	<p>Merritt BC Canada</p> <ul style="list-style-type: none"> <li>• High School Graduate (1993).</li> <li>• Self Directed Study of Software Development, Graphics, 3D imaging, Animation, and Networking(1998 - present).</li> </ul> <p>Kamloops BC Canada</p> <ul style="list-style-type: none"> <li>• Trained with Kamtex (Kamloops) - Completion of the MCSE (Microsoft Certified Systems Engineer) Training program. (2002)</li> <li>• Certified by Comptia - A+ Certified Professional PC Technician.(2002)</li> <li>• Additionally I have received five Certificates for four different product lines under the Computer Manufacturer noted above, and one Certificate under the ISP noted above, all of which I have hard copies of.</li> </ul> <p>*copies of above mentioned certificates are available upon request if needed to accompany resume.</p>